

# Getting Diabetic and Medical Supplies

## How to Get Supplies if you Have Diabetes

As a Highmark Freedom Blue PPO Member, you receive the medication and supplies to manage your diabetes in two different ways. That's because insulin, syringes and oral medications for treating diabetes are covered under Part D of Medicare, while diabetic testing supplies are covered under the Medicare Part B medical benefits.

**You will no longer be able to get diabetic testing supplies from retail pharmacies.**

To get diabetic testing supplies you can use the mail-order distributors listed on this page. To find other suppliers, please check your Provider Directory, call Customer Service or visit the Highmark website.

If you are *not* currently using an approved Durable Medical Equipment (DME) provider for diabetic testing supplies, you may need to get a new prescription from your doctor and submit it to your selected DME supplier.

**The following is a list of participating mail-order providers who can mail your diabetic testing supplies directly to your home.**

Better Living Now	1-888-598-2195
Byram Healthcare Centers	1-800-681-1395
CCS Medical — Medical Express Depot	1-800-633-0063
Edgepark Medical Supplies	1-800-321-0591
Liberator Medical Supply	1-877-232-4436
Liberty Medical Supply	1-888-306-7337
Sterling Medical Services	1-800-216-5500
Tri State Medical	1-888-297-3713
United States Medical Supply	1-877-840-8218

## Durable Medical Equipment (DME) and Medical Supplies

Medically necessary supplies (also called Durable Medical Equipment, or DME) can be rented or purchased and are covered once they have been pre-approved by Freedom Blue PPO and purchased from a participating supplier. DME and medical supplies must be purchased from DME providers and not from a retail pharmacy. Please refer to your benefit grid and EOC to see what's covered and what your coinsurance responsibilities may be.

DME includes such items as:

- Walkers
- Oxygen
- Catheters
- Wheelchairs
- Colostomy Supplies
- CPAP Supplies

To find a DME supplier, you can refer to your Provider Directory, the Highmark website or the Customer Service number listed on the back of your Member ID card.

